

Access & Support



Supporting you to access the services you need to stay living at home, active and connected with your community.

Commonwealth Home Support Programme (CHSP)

Support for frail people aged 65 and over (50 and over for Aboriginal people)

and

The Home and Community Care Program for Younger People (HACC PYP)

Support for people with disabilities aged under 65 (under 50 for Aboriginal people)

What is Access and Support?

Access and Support services provide short term support for frail older people, younger people with a disability (not eligible for the National Disability Insurance Scheme), and their carers, who need help to stay living at home and who:

- have diverse needs or circumstances
- need help to understand the range of support services that may be available
- need help to access services.

If you, or someone you are caring for, is:

- Aboriginal or Torres Strait Islander
- Culturally and linguistically diverse
- Living in a rural or remote area
- Financially or socially disadvantaged
- A veteran (including spouse, widow or widower)
- Homeless or at risk of becoming homeless
- Lesbian, gay, bisexual, transgender or intersex
- A Care Leaver (Forgotten Australian, Former Child Migrant or Stolen Generation)
- A parent separated from children by forced adoption or removal
- Living with dementia

And has trouble accessing services, an Access and Support worker may be able to help you.

No fees are charged for Access and Support services.

We will listen to you

The Access and Support worker can talk with you about the range of support services that may be available to you and how to access them.

The Access and Support worker can work in partnership with other people who support you such as family members, friends, your community, your doctor and other health professionals.

Access and Support is funded in Victoria by:

- The Department of Health and Aged Care (CHSP)
- Department of Families, Fairness and Housing (HACC PYP)

The Access and Support service is available in the Geelong and surrounding areas.

Find out more

Your local Access and Support service is
Cultura

Telephone

Healthy Living Centre - (03) 5222 7275
Cultura Main Line - (03) 4210 0000

Access and Support Worker

Christine Edgar: 0400 898 165
christine.edgar@cultura.org.au

Visit Cultura at

The Healthy Living Centre
25-41 Arunga Ave
Norlane, VIC 3214

How can an Access and Support worker help you?

An Access and Support worker can help you to:

- understand how services work
- find out what services may be available
- understand the steps involved to apply for a service
- contact My Aged Care for aged care services (if you are an older person)
- contact an assessment service for HACC – Program for Younger People services (if you are a younger person)
- contact the National Disability Insurance Scheme (if you think that you may be eligible for this service)
- think about any questions you have for the assessment process
- think about how you would like the service to be provided



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