

MACS Home Services Pricing Schedule 2023-2024

Home Care Packages	Percentage/Fee cost <i>per fortnight</i>	Hours available to you <i>per fortnight</i>
Care Management	15% of government subsidy	
Level 1	\$59.09	1
Level 2	\$103.92	2
Level 3	\$226.17	3
Level 4	\$342.86	4

This fee enables our Care Managers/Office staff to schedule and coordinate all of your home care services to meet and support your current needs, identified risks, preferences, goals and aspirations, and that align with other supports. This can include:- referral to external services, purchasing of goods/equipment, development and regular review of your service agreement and care plan.

Care Management hours are particularly useful for when there are changes in your circumstances and they can also complement the support provided by family or friends. Depending upon your package level, there is a set number of hours per fortnight that is available to you as outlined above.

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Package Management	15% of government subsidy	
Level 1	\$59.09	
Level 2	\$103.92	
Level 3	\$226.17	
Level 4	\$342.86	

This fee covers the ongoing administration and organisational activities involved in the delivery and management of your Home Care Package, which include:- management of the package funds through Services Australia, government reporting, quality reviews, compliance auditing and preparation of an itemised monthly statement to help you keep track of your funding and services.

We do have additional fees below to ensure we cover staff and administration costs:-

Service	Unit	Charge
In-Service Travel (e.g. taking you to an appointment, shopping or on an outing).	Per kilometre	\$1.60 per km
Handling fee – this will be incorporated into the price per invoice if you choose to receive services or purchase goods from external providers and covers business overheads and administration time to complete the invoice process. Costs associated with goods or service purchases will be discussed and your consent sought prior to purchase.	\$\$\$	\$13.90 per invoice
Income Tested Care Fee - You may be assessed by Centrelink as having to pay an income tested care fee	\$\$\$	As outlined in your Centrelink letter

Cancellations: in accordance with award conditions that apply to our staff, notice of cancellation of planned service must be received 7 days prior otherwise each service will be charged. However, in the case of a client being hospitalised, entering respite or other type of emergency, we only require 24 hours' notice of cancellation.

You won't be charged the following fees if you choose Cultura to manage your Home Care Package:-

- There is no establishment or initial set up fee.
- We don't ask you to contribute to the cost of your services through a basic daily care fee.
- We're confident in the quality of our service, so we don't charge you an exit fee when you leave.

Home Support and Bilingual Support Workers for Home Care Packages (HCP), Short Term Restorative Care (STRC) and Language Support.

The below fees are inclusive of all of our Cultura Support Workers, and may be subject to change.

	Monday to Friday 6am - 8pm	Monday to Friday 8pm – 6am	Saturday	Sunday	Public Holidays
Personal Care (per hour)	\$73.49	\$84.52	\$110.24	\$146.99	\$183.74
Cleaning/household tasks, including shopping (per hour)	\$73.49	\$84.52	\$110.24	\$146.99	\$183.74
In-Home Respite (per hour)	\$73.49	\$84.52	\$110.24	\$149.99	\$183.74
Bi-lingual Language Support	\$73.49	\$84.52	\$110.24	\$146.99	\$183.74
Light Gardening/ Minor Home Maintenance (per hour)	\$70-120				

- Minimum service is for **1 hour** for Home Services.
- In the case of Bilingual Language Support – minimum service is for 3 hours.
- **Tax:** All prices are exclusive of GST. GST will be added to the price where applicable. Of note, GST is payable on all services purchased via a third-party organisation.

Social Support and Respite Clubs

Cultura provides full and half day Social Support and Respite Clubs for participants living independently in the community. Based at our Healthy Living Centre, participants enjoy flexible programs and activities designed for individual interests and support in a group-based setting.

Social Support and Respite Clubs	Service - Monday-Friday	Total
CHSP subsidised groups	Program costs (including meal) \$15.50 Transport \$3	\$18.50
	Half Day program (not including meal)	\$7.75
Full cost groups (for HCP clients)	Program costs (including meal) \$125	\$125
Monthly Community Meals at Healthy Living Centre.	\$15.00 per meal.	\$15

- When attending outings, any direct costs such as entry fees, food and drinks will be at the client's expense.